



This ToolKit is sponsored by:
[Chester County Commissioners](#)

Terence Farrell, Chair
Kathi Cozzone
Ryan A. Costello

[Chester County Department of Human Services](#)

Ruth Kranz-Carl, Director

[Chester County Department of Community Development](#)

[Chester County Workforce Investment Board](#)

Patrick Bokovitz, Director
601 Westtown Road, Suite 365
West Chester, PA 19380-0991
610-344-6900

This guide is intended to provide assistance as you begin your search for meaningful employment. It is not intended to provide answers to all of your needs and concerns, but to provide important support as you work towards reaching your goal.

We encourage you to seek additional support from your local community, your family and friends, and the many organizations located in your community that are ready to provide you with the help you need.

We would like to thank the following organizations and individuals for their assistance in the preparation of this Toolkit:
Open Hearth, Inc., Residential Living Options, Life Transforming Ministries, United Way Financial Stability Partnership, Joseph's People, Delaware County Community College, Chester County Re-Entry Guide, Casey Jones, and Mike Huggins.

Table of Contents

How to Use This Guide	3
Employment and Educational Resources.....	5
Information and Referral Agencies	6
<i>Assistance in finding where to get help</i>	
Financial Assistance, Legal and Credit Counseling Services	7
Housing Assistance Programs	7
Rental Housing Assistance Programs	8
Homeless Shelters and Other Case Management for the Homeless.....	9
Health and Medical Services	9
Medical Insurance and Prescription Assistance Programs	10
Drug & Alcohol and Mental Health Treatment Resources	11
Food Cupboards.....	12
Hot Meal Programs.....	13
Transportation Resources.....	14
Child Care Services.....	15
Services for Seniors.....	15
<i>Health Care, Life Skills, Family Relations, Community Involvement, and Safety</i>	
Additional Resources	16

How to Use This Guide

This guide is intended to help you plan to find a new job or support you while you perform your job search and to keep as a reference. There are different agencies listed that may be able to help you find Food, Clothing, Housing, Counseling, Substance Abuse Treatment, etc. Keep in mind that this guide does not include all of the services available, and your local community may have additional resources.

- Make a list of your needs and seek help as soon as possible.
- Locate providers who can provide services to fit your needs.
- Use the tips provided in this guide to speak with providers for assistance.
- Follow through on getting the help you need to lead a self-sufficient lifestyle.

Make a list of your needs. Remember that this is just a tool to help you get organized.

A sample list might look like this:

- ✓ I need to make sure my family has a place to live.
- ✓ I need a job.
- ✓ I need access to benefits.
- ✓ I need work clothes and tools.
- ✓ I want to learn a new job skill.
- ✓ I need medical care.
- ✓ I want mental health and or substance use treatment.
- ✓ I owe child support or have other legal problems.

Asking for help:

- ✓ Have paper, pencil and your list of needs ready when you make a call.
- ✓ Keep track of the steps you take, including the dates and names of people you contact for information or assistance.
- ✓ Be ready to provide your full name and contact information such as how or where you can be reached or get messages.
- ✓ If your question involves an agency that uses a case number or file number, have that number ready.
- ✓ Be persistent and polite in order to get results.
- ✓ Ask questions if information is not clear to you.
- ✓ The Internet can also be helpful to find information. This guide includes web addresses, if available. If computer access is not available at your home, the public library can help you.

Chester County Road to Employment Resource Guide

Employment & Educational Resources

Pa Unemployment Compensation Center

160 West Hamilton Street
Allentown, PA 18101-1994
888-313-7284 All claims
610-384-0807 PAT System automated
888-255-4728 PAT System automated
To file for unemployment benefits online
www.uc.pa.gov/portal/server.pt/community/us_pa_gov/11449

PACareerLink®-Chester County

250 East Harmony Street
Coatesville, PA, 19320
610-384-9393
<https://www.cwds.state.pa.us/>
Provides employment and educational services including training grants (when available) for all Chester County residents

Pennsylvania Department of Labor and Industry

<http://www.dli.state.pa.us/>

Life Transforming Ministries

643 East Lincoln Highway
Coatesville, PA, 19320
610-384-5393
<http://www.quietrevolution.org/>
Provides an employment skills training program

The Employment, Advancement and Retention Network (EARN) Center

238 East Lincoln Highway
Coatesville, PA, 19320
610-384-5234
Serves only eligible Department of Public Welfare clients. Call for eligibility requirements

Chester County Library System

450 Exton Square Parkway
Exton, PA 19341
610-280-2600.
www.ccls.org
Access computer classes, educational resources, job search, even check email at your local Chester County Library. Info on all libraries throughout the county on the website.

PathStone

Longwood Corporation Center
421 McFarlan Road, Suite E
Kennett Square, PA 19348
www.pathstone.org
(610) 925-5906 FAX (610) 925-5600
Employment services, Employment Preparation, Job Training and Education Programs for farm workers.

Joseph's People, Ltd.

<http://www.josephspeople.org/>
Provides support and information to people actively seeking full time employment or experiencing job transition.

Delaware County Community College

901 South Media Line Road
Media, PA 19063-1094
610-359-5000

New Choices/New Options: 610-359-5232

Assists individuals in transition, single parents, displaced homemakers, or those currently under-employed to achieve economic self-sufficiency

Opportunities Industrialization Center, Inc. (OIC)

790 East Market Street
West Chester, PA, 19382
610-692-2344
<http://www.cc-oic.org/Programs.html>
Provides job readiness program, certified nursing assistant program, child care certificate training program and more

The H.O.O.D.

(House of Original Dreams)
530 East Union Street, Suite 3
West Chester, PA, 19382
610-344-4225
www.thehoodonline.org
Provides out-of-school youth, ages 16-21, with employment and education programs

Chester County InterLink

<http://www.ccil.org/>
Provides limited free internet for qualified individuals, computer and related technology classes, computers, internet courses, and internet information resources.

Employment for Special Populations Youth, Veterans & Workers with Disabilities

Office of Vocational Rehabilitation (OVR)

250 East Harmony Street
Coatesville, PA, 19320
484-250-4340
800-221-1042 Toll Free
484-250-4356 Fax
Aids persons with disabilities help themselves to prepare for, start, and maintain a career

Employment for Special Populations - cont. Youth, Veterans & Workers with Disabilities

PACareerLink®-Chester County

250 East Harmony Street
Coatesville, PA, 19320
610-384-9393

<https://www.cwds.state.pa.us/>

*Veterans requiring employment services should contact
PACareerLink for specialized programs and services*

Goodwill® Industries of Southeastern PA

Job Training & Employment Office
3953-3955 Lincoln Highway
Downingtown, PA 19335 (610) 269-4533

*Vocational Education and Employment for persons with
Disabilities and/or Diseases*

Senior Community Service Employment Program (SCSEP)

Fort Washington, PA
210.653.7095

<http://www.goodwill.org/goodwill-for-you/specialized-services/seniors>

SCSEP is a training and employment program for older adults

Elwyn

111 Elwyn Road
Media, PA 19063
(610) 891-2000

Vocational and employment services for people with disabilities

Handi-Crafters, Inc.

215 Barley Sheaf Road
P.O. Box 72646 (use PO Box for all mail)
Thorndale, PA 19372

<http://www.handi-crafters.org/>

(610) 384-6990 (610) 380-8829 FAX

Job opportunities for individuals with employment barriers

The Arc of Chester County

900 Lawrence Drive
West Chester, PA 19380

<http://www.arcofchestercounty.org>

*Empowering individuals with developmental disabilities and
their families*

The H.O.O.D. Youth One-Stop

(House of Original Dreams)

530 East Union St., Suite 3

West Chester, PA 19382

610-344-4225

www.thehoodonline.org

*Provides out-of-school youth, ages 16-21, with employment
and education programs*

Information & Referral Agencies

*The following Information and Referral agencies can assist individuals and families in finding where to get help for
social services they need, such as food, health, basic needs, mental health and drug & alcohol treatment.*

Spanish speaking staff available at all organizations.

Catholic Social Services (CSS)

605 E. Lincoln Hwy
Coatesville, PA 19320 (M-F 12:00 PM to 5:00 PM)
610-344-7028

AND

105 Prospect Avenue
West Grove, PA 19390
610-869-6500

La Comunidad Hispana (The Spanish Community)

731 West Cypress Street
Kennett Square, PA 19348
610-444-4545

Oxford Area Neighborhood Services (ONS)

35 North Third Street
Oxford, PA 19636
610-869-8557

Serves Oxford and the surrounding area

Phoenixville Area Community Services (PACS)

257 Church Street
Phoenixville, PA 19460
610-933-1105

Serves Phoenixville and surrounding area

Human Services, Inc.

330 West Market Street
West Chester, PA 19382
610-429-3033

Serves the greater West Chester Area

Online Resource for Information

If you have access to a computer with an internet connection, you can also find resources online by using the web-based Information and Referral database, **Refer Web**, at www.referweb.net/chesco. If you have any questions about Refer Web, please contact Kathy Brauner, Chester County Department of Human Services Planner, at 610-344-6640 or by e-mail at kbrauner@chesco.org.

Financial Assistance, Legal and Credit Counseling Resources

Chester County Assistance Office

(PA Dept. of Public Welfare)

610-466-1000 or 1-888-814-4698

Utility Bill Assistance

Catholic Social Services

Serving Coatesville and Downingtown Areas

610-344-7028

Low-Income Home Energy Assistance Program (LIHEAP)

866-857-7095 or 610-466-1042

Oxford Area Neighborhood Services Center

610-932-8557

Open Hearth, Inc.

Serving Spring City and Northern Chester County

610-792-9282

Phoenixville Area Community Services (PACS)

610-933-1105

Salvation Army of Greater West Chester

610-696-8746

Salvation Army Service Extension

Serves any uncovered areas of Chester County

610-383-0868

Credit Counseling Services

American Credit Counseling Institute

1-888-212-6741

Consumer Credit Counseling Service of Delaware Valley

215-563-5665

Housing Partnership of Chester County

610-518-1522

Open Hearth, Inc.

Also offers a savings program: 610-792-9282

Legal Services

Chester County Bar Association

610-692-1889

Don't Borrow Trouble Program

Free loan advice: 1-888-275-8843

Lawyer Referral Service

610-429-1500

Legal Aid of Southeastern PA

Chester County: 610-380-7111

Regional: 1-877-429-5994

Philadelphia Legal Assistance

(Pennsylvania Farmworker Project)

Provides legal services to farmworkers statewide

1-888-541-1544

Pennsylvania Office of Attorney General

<http://www.attorneygeneral.gov/consumers.aspx>

Free Tax Preparation

Volunteer Income Tax Assistance (VITA)

Life Transforming Ministries

610-384-5393

Housing Assistance Programs

Foreclosure and Eviction Assistance

***Consumer Credit Counseling Service of Delaware Valley** 215-563-5665

Housing Partnership of Chester County

610-518-1522

Human Services, Inc. - Building Bridges Program

Eviction services only: 610-429-3033

Legal Aid of Southeastern PA

9:00 am – 1:00 pm, M-F 1-877-429-5994

PA Housing Finance Agency

1-800-822-1174 or www.phfa.org

Homebuying Assistance

***Alliance for Better Housing**

In southern Chester County: 610-925-1880

Habitat for Humanity

610-384-7993

Housing Partnership of Chester County

610-518-1522

Open Hearth, Inc.

All of Chester County: 610-792-9282

Phoenixville Homes

610-948-1797

Housing Assistance Program - cont.

Home Repair Programs

Housing Partnership of Chester County
610-518-1522

Good Works

Serving Coatesville, Phoenixville, and West Chester.
610-383-6311

Good Neighbors

Serves Kennett Square area: 610-274-8449

Weatherization Services - County Wide

Housing Development Corporation
1-800-732-3554

Housing Partnership of Chester County
610-518-1522



** Indicates that these are HUD-certified
Housing Counseling Agencies*



Rental Housing Assistance Program

Affordable Rental Housing

Community, Youth and Women's Alliance (CYWA)
Coatesville area: 610-384-9591

Housing Development Corporation

Apartments in Parkesburg & Coatesville: 1-800-732-3554

HomeShare Alliance

*Matches homeowners willing to share their homes with
home seekers:* 610-647-5256

Housing Authority of the County of Chester

Section 8 rentals and public housing: 610-436-9200

PA Affordable Apartment Locator

Database of low-cost apartments: <http://pal.phfa.org/>

Phoenixville Homes

For seniors and people with disabilities: 610-948-1797

Housing Counseling

Alliance for Better Housing

Southern Chester County: 610-925-1880

Housing Partnership of Chester County

610-518-1522

Open Hearth, Inc.

Serving Spring City, Phoenixville areas: 610-792-9282

Residential Living Options

For people with disabilities: 610-701-9301

Rental Assistance

Human Services, Inc. – Building Bridges Program

*First call for rental assistance serving all of
Chester County:* 610-429-3033

Bridge of Hope Lancaster and Chester Counties

Homeless case management for single mothers
610-380-1360, Ext. 104

Catholic Social Services

Serving Coatesville/Downingtown areas: 610-344-7028

Community, Youth, and Women's Alliance (CYWA)

Serving Coatesville area: 610-384-9591

Interfaith Housing Assistance Corporation

Serving Single Parents in West Chester area
610-918-3700

Kennett Area Community Service

610-925-3556

Oxford Area Neighborhood Services

610-932-8557

Open Hearth, Inc.

Serving Spring City & Phoenixville areas
610-792-9282

Phoenixville Area Community Services (PACS)

Serving Phoenixville area only: 610-933-1105

Salvation Army, West Chester

610-696-8746

Salvation Army Service Extension

Serving any uncovered areas in Chester County
610-383-0868

Homeless Shelters & Resources

COUNTY WIDE

Domestic Violence Center

Shelter for one or more parents with children serving all of Chester County: 888-711-6270

Building Bridges

Homeless Case Management Program serving all of Chester County: 610-429-3033

COATESVILLE

City Gate

Shelter for Men Only: 610-383-6915

Community, Youth and Women's Alliance (CYWA)

*Shelter for Women and Women with Families
610-384-9591*

W.C. Atkinson Shelter

Shelter for Men Only: 610-380-6195 (after 5:00 PM)

KENNET SQUARE

His Mission

Shelter for Men, Women, and Families: 610-444-2559

PHOENIXVILLE

St. Mary's Shelter

Shelter for Families: 610-933-3097

Good Samaritan Shelter

Shelter for Men Only: 610-933-9305

WEST CHESTER

Friends Association

*Shelter for one or more parents with children
610-431-3598*

Safe Harbor

Shelter for Men and Women: 610-692-6550

The Salvation Army

Shelter for Men only: 610-696-8746

Online Resource for Shelter Information

If you have access to a computer with an internet connection, you can check bed availability and get additional information about these shelters (except City Gate and His Mission) by using the Chester County Interlink (CCIL) at: <http://shelter.ccil.org/>.

If you have any questions regarding CCIL, please contact the Department of Community Development at 610-344-6900.

Health and Medical Services

Free or Low Cost Dental Providers

COUNTY WIDE

Chester County Community Dental

Serves all of Chester County: 610-383-3888

Chester County Dental Health Outreach Program

610-344-4452

<http://dsf.chesco.org/health/cwp/view.asp?a=3&Q=604747>

Community Volunteers in Medicine (CVIM)

Serves uninsured working people who live or work in Chester County: 610-836-5990

Donated Dental Services

*Free care to eligible people with low-incomes
717-238-8721 or www.nfdh.org*

National Foundation of Dentistry for the Handicapped

*Serves people with disabilities and seniors
1-800-716-8721*

PA Dental Association Senior Dental Care Program

Reduced fees to seniors: 717-234-5941

BERWYN

Children's Dental Clinic

610-240-1213

COATESVILLE

Brandywine Hospital

For uninsured children of the Coatesville, Downingtown, or Octorara School Districts: 610-383-8000

PHOENIXVILLE

Phoenixville Healthcare Access Dental Program

For uninsured or underinsured residents of the Phoenixville area: 1-877-765-0477

Free or Low Cost Health Providers

COUNTY WIDE

Chester County Health Department

Serves all of Chester County: 610-344-6225

Chester County Health Department

Sexually Transmitted Disease Clinic

*Free, anonymous testing for HIV and STDs
610-344-6252*

Health and Medical Services - cont. Free or Low Cost Health Providers

AVONDALE

Planned Parenthood of Chester County
610-268-8848

COATESVILLE

Chester County Women's Services

Offers limited obstetric medical care including counseling, training, and physical assistance: 610-383-0930

ChesPenn Health Center

Serves all of Chester County regardless of ability to pay
610-380-4660

Planned Parenthood of Chester County
610-383-5911

WIC (Women, Infants, Children) Program
610-383-3824

KENNETT SQUARE

Project SALUD
610-444-5278

PHOENIXVILLE

The Clinic

Services cost what patients can afford to pay. Must have NO insurance, Medicare or Medicaid. Serves the Phoenixville – Paoli hospital area: 610-935-1134 www.theclinicpa.org

TOUGHKENAMON

WIC (Women, Infants, Children) Program
610-268-5153

WEST CHESTER

Community Volunteers in Medicine (CVIM)

Serves uninsured working people who live or work in Chester County: 610-836-5990

Nurse-Family Partnership

Prenatal and infancy program for 1st time mothers - Serves all of Chester County: 610-344-6459

Planned Parenthood of Chester County
610-692-1770

St. Agnes Nursing Center

Offers basic health care: 610-696-1972

WIC (Women, Infants, Children) Program
610-344-6240

Medical Insurance and Prescription Assistance

Medical Insurance Assistance

STATE WIDE

Adult Basic & PA Children's Health Insurance Program (CHIP)
1-800-986-5437 or www.chipcoverspakids.com

PA Health Law Project
1-800-274-3258

PA Fair Care

PA Health plan for uninsured adults with pre-existing conditions until federal health insurance reform takes effect in 2014
1-888-767-7015 or www.PAFairCare.com

SelectPlan for Women

SelectPlan for Women offers free and confidential family planning and women's health services for eligible women in Pennsylvania.
<http://www.dpw.state.pa.us/ServicesPrograms/MedicalAssistance/SelectPlanforWomen/>

Special Kids Network
1-800-986-4550

COUNTY WIDE - Physical Health

Chester County Assistance Office
Medicaid 610-466-1000 or
1-888-814-4698 or www.compass.state.pa.us

AmeriChoice of PA
1-800-321-4462

APPRISE Health Insurance Counseling for Seniors
1-800-783-7067

Health Partners of Philadelphia
1-800-553-0784

Keystone Mercy Health Plan
1-800-521-6860

COUNTY WIDE - Behavioral Health

Community Care Behavioral Health
1-866-622-4228

**MATERNAL & CHILD HEALTH CONSORTIUM
(HEALTHY START)**
Coatesville Office
610-383-0630

Kennett Square Office
610-444-4002

Oxford Office
610-932-8557

Phoenixville Office
610-917-1360

Medical Insurance and Prescription Assistance - cont.

Healthy Start - cont.

West Chester Office
610-696-5122

Prescription Expense Assistance

STATE WIDE

Chester County Prescription Discount Card
Sponsored by National Association of Counties (NACo)
Helps residents save money on their prescription medications when they are not covered by insurance
<http://dsf.chesco.org/health/>

PACE/PACENET

Serves Seniors only: 1-800-225-7223

PA Partnership for Prescription Assistance

1-888-477-2669 www.pparx.org

Special Pharmaceutical Benefits Program

Contact information for prescription assistance programs through pharmaceutical companies and free/low cost health clients
1-800-922-9384 www.needymeds.org

COATESVILLE

Catholic Social Services
610-344-7028

The Salvation Army

610-384-2954

KENNETT SQUARE

La Comunidad Hispana
610-444-4545

OXFORD

Oxford Area Neighborhood Services
610-932-8557

PHOENIXVILLE

Phoenixville Area Community Services
610-933-1105

Phoenixville Hospital (Health Care Access Program)
1-877-765-0477

WEST CHESTER

Catholic Social Services
610-344-7028

Community Volunteers in Medicine
610-836-5990

The Salvation Army

610-696-8746

WEST GROVE

Catholic Social Services
610-869-6500

Drug & Alcohol and Mental Health Treatment Resources

Drug and Alcohol Treatment Providers

COATESVILLE

CRC Health Corporation
Methadone Treatment: 610-466-9250

Coatesville Veteran's Administration

610-384-7711

Gaudenzia

610-383-9600

EXTON

Center For Addictive Diseases
610-648-1130

MALVERN

Malvern Institute
610-647-0330

TOUGHKENAMON

Bowling Green
610-268-3588

WEST CHESTER

Gaudenzia, Inc.
610-429-1414

Other Drug and Alcohol Resources

Al-Anon/Alateen/ACOA
Intergroup: 215-222-5244

Alcoholics Anonymous
Intergroup: 215-923-7900

Chester County Dept. of Drug and Alcohol Services
610-344-6620

Double Trouble

Drug/alcohol and mental health support group
610-429-1702

Drug & Alcohol and Mental Health Treatment Resources - cont.

Other Drug and Alcohol Resources - cont.

Nar-Anon

24-hour hotline: 215-218-2231

Narcotics Anonymous

Regional Office: 215-629-6757

Mental Health Treatment Providers

COUNTY-WIDE

Valley Creek Crisis

24 hrs/7days 610-918-2100 or 1-877-918-2100

COATESVILLE

Child Guidance Resource Center

Children only: 610-383-5635

Coatesville Veteran's Administration

610-384-7711

DOWNINGTOWN

Human Services, Inc.

610-873-1010

EXTON

Holcomb Behavioral Health Systems

610-363-1488

KENNETT SQUARE

Holcomb Behavioral Health Systems

Children's program: 610-388-7400

OXFORD

Human Services, Inc.

610-869-8557

PHOENIXVILLE

Community Services of Devereux

Children only: 610-933-8110

Fellowship Health Resources

610-415-9301

SPRING CITY

Creative Health Services, Inc.

Children Only: 610-948-6490

WEST CHESTER

Human Services, Inc.

610-430-6141

Other Mental Health Resources

Chester County Dept. of Mental Health/Intellectual and Developmental Disabilities (MH/IDD)

610-344-6265

Community Crossroads Drop-In Center

610-429-1702

Compeer, Inc.

610-436-4445

Cornerstone Clubhouse

610-935-2290

Holcomb Behavioral Health Consumer-Run Warm Line

For non-emergency calls: 1-800-657-5989

National Alliance for the Mentally Ill (NAMI)

Chester County Chapter: 610-430-0177

Food Cupboards

ATGLEN

Freedom Life Christian Center

610-593-5959

AVONDALE

Mission Santa Maria

610-268-3365

BERWYN

REACT

610-644-3311

Trinity Presbyterian Food Bank

610-644-0932

COATESVILLE

Coatesville Community Food Cooperative

610-384-1344

CYWA

610-384-9591

Holy Tabernacle Church of God in Christ

610-383-1350

Jubilee Evangelistic Ministries

610-380-9601

The Salvation Army

610-384-2954

Food Cupboards - cont.

DOWNINGTOWN/EXTON/LIONVILLE

Lord's Pantry of Downingtown
610-873-1149

FRAZER

Covenant Presbyterian Church
610-648-0707

GLENMOORE/HONEYBROOK

The Salvation Army Service Unit
484-955-4103

The Blessing House

610-273-0303

KENNETT SQUARE

Kennett Area Community Services
610-925-3556

Pathstone

610-925-5600

NORTH COVENTRY

North Coventry Food Pantry
610-469-0288

OXFORD

Oxford Area Neighborhood Services Center
610-869-8557

Oxford Church of God

443-553-5587

PAOLI

Church of the Good Samaritan
610-644-4040

Paoli Presbyterian Church

610-644-8250

PARKESBURG

Parkesburg Area Churches

Food, clothing, furniture: 610-857-5800

Parkesburg Mobile Food Pantry

484-885-0172

PHOENIXVILLE

Baptist Church of Phoenixville

610-933-4352

Phoenixville Area Community Services (PACS)

610-933-1105

St. Peter's Episcopal Church

610-933-2195

SPRING CITY

Project Outreach Food Pantry

610-948-5111

WEST CHESTER

Church of the Holy Trinity

610-696-4640

West Chester Food Cupboard

610-344-3175

The Salvation Army

610-696-8746

St. Agnes Church Day Room

610-692-2990

WEST GROVE

The Bridge Food Pantry and Clothes Closet

610-869-9500, ext. 1

Catholic Social Services

610-869-6500

Hot Meal Programs

Please call for organizations' information

COUNTY WIDE

Meals on Wheels of Chester County
610-430-8500

Aid For Friends

215-464-2224

COATESVILLE

City Gate

610-383-6915

Coatesville Area Senior Center

610-383-6900

Coatesville Soup Kitchen

610-383-7070

Community, Youth and Women's Alliance (CYWA)

610-384-9591

Holy Tabernacle Soup Kitchen

610-383-1350

Jubilee Evangelistic Ministries

610-380-9601

Hot Meal Programs - cont.

DOWNINGTOWN

Downingtown Area Senior Center
610-269-3939

KENNETT SQUARE

His Mission
610-444-2559

Kennett Area Senior Center
610-444-4819

OXFORD

Oxford Area Senior Center
610-932-5244

PHOENIXVILLE

Phoenixville Area Senior Center
610-935-1515

WEST CHESTER

Community Dinners
610-696-4640

Cornerstone Christian Fellowship Ministries
610-430-3508

Safe Harbor
610-692-6550

St. Agnes Day Room
610-429-0697

Transportation Resources

Public Bus Services

Krapf Coaches

Serving Coatesville, Thorndale, Downingtown, Exton, and West Chester
610-431-1500 or www.krapfbus.com

***Transportation Management Association of Chester County (TMACC)**

Beeline Bus — serving Coatesville, Downingtown, and Exton areas to the Great Valley Corporate Center.

Coatesville Link — serving Parkesburg, Sadburyville, South Coatesville, Coatesville, and West Brandywine.

SCCOOT — serving Oxford, West Grove, Avondale, Kennett Square, Longwood, West Chester.

877-612-1359 or www.tmac.org

***SEPTA**

SEPTA offers a variety of routes serving various parts of Chester County. Individual Route schedules can be found at the website or mailed to clients by request by contacting the phone number listed below.

215-580-7800 or www.septa.org

Taxi Services

ACAR Taxi

Serves *Malvern/Paoli* Area
610-363-2563

Great Valley Cab Company

Serves *Frazer/Malvern* Area
610-240-7942

Pottstown Cab

Serves *Phoenixville, Spring City, and Pottstown* Areas
610-327-1111

Rainbow Cab

Serves *West Chester* Area
610-696-6060

~

Cab Service is not available in all areas of Chester County. You should call at least one business day in advance to inquire about availability and price.

~

Train Services

SEPTA Regional Rail

Call or check the website for destinations, schedules and price information

215-580-7800 or www.septa.org

Amtrak

800-872-7245 or www.amtrak.com

Chester County Paratransit System

Medical Assistance Transportation Program (MATP)
610-594-3911

Aging Shared Ride for Seniors

(Rover CT - Community Transportation)
877-873-8415

Persons with Disabilities Transportation Program

(Rover CT)
610-594-3911

~

**SEPTA and TMACC offer ADA services for eligible riders. Please call for more details.*

~

Child Care/Parenting Resources

Child Care Information Services of Chester County (CCIS)

Government Services Center
601 Westtown Road, Ste. 310
West Chester, PA 19382
610-344-5717
800-870-2323 toll free
610-344-4470 Fax
<http://dsf.chesco.org/cyf>

Resource & Referral

CCIS keeps an updated child care resource list. This day care list is available by calling CCIS or by searching on their web site.

Subsidized Day

Subsidized day care services are funded for children approximately 6 weeks to 13 years of age whose parents/caretakers are employed or whose minor parent is enrolled in an educational program. Services are available to eligible low income families. Fees are based on income and family size. Day care hours of service must coincide with the parent/caretaker's work or education schedule. There may be a waiting list for these services depending on demand and funding.

Parenting Classes

Family Forum, Inc.

Wayne, PA
Offers parenting courses and a variety of educational parenting programs
610-964-0004

Community, Youth and Women's Alliance (CYWA)

Coatesville, PA
610-384-9591/9592

Maternal and Child Health Consortium of Chester County

Phoenixville, West Chester, Kennett Square, and Oxford
Services include Bi-lingual Parenting Education Classes; Transportation assistance
610-344-5370

Family Service of Chester County

310 North Matlack Street
West Chester, PA 19380
Provides both individual and co-parenting counseling (separated or divorced parents). Also provides individual counseling for stress management and motivation for the unemployed and underemployed.
610-696-4900

Chester County Department of Children, Youth, and Families

Offers quarterly class on positive parenting that is open to the public
610-344-5800

Services for Seniors

Senior Centers

COATESVILLE

Coatesville Area Senior Center
610-383-6900

DOWNINGTOWN

Downingtown Senior Center
610-269-3939

KENNETT SQUARE

Kennett Area Senior Center
610-444-4819

OXFORD

Oxford Senior Center
610-932-5244

PHOENIXVILLE

Phoenixville Area Senior Center
610-935-1515

WEST CHESTER

West Chester Area Senior Center
610-431-4242

Adult Day Care Centers

COATESVILLE

Loving Hands Elder Care, Inc.
610-466-1686

EXTON

Adult Care of Chester County
610-363-8044

Services for Seniors - cont.

Adult Day Care Centers - cont.

HONEY BROOK

Tel Hai Adult Day Care
610-273-4619

KENNETT SQUARE

Adult Care of Southern Chester County
610-444-4413

MALVERN

Sarahcare Adult Day Services
610-251-0801

Other Useful Numbers For Seniors:

ACS Attendant Care Services: 610-696-8583

AARP Malvern Chapter: 610-251-9373

AARP Phoenixville Chapter: 610-933-7728

AARP Valley Forge Chapter: 610-688-5733

AARP West Chester Chapter: 610-696-3821

Caring Neighbors: 610-431-3953

Comfort Keepers: 610-358-1640

Chester County Department of Aging Services
610-344-6350

Home Helpers: 610-873-2690

Home Instead Senior Care: 610-431-7877

Innovative Living: 610-280-0610

Jennersville Regional Hospital Senior Circle
610-869-1227

Liberty In Home Care: 610-254-9440

Maxim Healthcare Services: 610-363-6044

Neighborhood Visiting Nurse Association: 610-696-6511

Older Adult Ministry: 610-363-8857

Parkesburg Area Senior Club: 610-857-5223

Personal Health Care, Inc.: 610-933-6130

Seniors of Honey Brook: 610-273-9979

Surrey Services for Seniors (Main Line Area)
610-647-6404

Southeastern Health Services of PA: 610-269-9876

Upline Seniors: 610-647-9622

VNA Home Community Care Services: 610-384-4200

Additional Resources

Support Groups

Alanon/Alateen: 610-696-4216

Alcoholics Anonymous: 215-923-7900

Compassionate Friends

Bereaved parents: 610-933-2346

Downs Syndrome Interest Group of Chester County
610-889-0291

Mother's Against Drunk Driving: 1-800-948-6233

Narcotics Anonymous: 215-629-6757

National Alliance for the Mentally Ill: 717-238-1514

Parents Anonymous: 610-429-0634

Parents, Families, & Friends of Lesbians & Gays
484-354-2448

Parents Involved Network: 1-800-688-4226, ext. 513

Parent's Without Partners: 610-383-9830

The ARC of Chester County: 610-696-8090

Women's Resource Center: 610-687-6391

Hotlines and Emergency Phone Numbers

American Red Cross: 215-299-4000

Child Line

To report child abuse statewide
1-800-932-0313

Crime Victims: 610-692-7420

Crisis Intervention

Mental Health: 1-877-918-2100

Domestic Violence: 1-888-711-6270

Additional Resources - cont.

Hotlines and Emergency Phone Numbers - cont.

Drug & Alcohol Information and Referral
1-866-286-3767

Emergency Services: 911

HIV/AIDS Hotline: 1-800-458-5231

National Runaway Switchboard: 1-800-786-2929

National Suicide Prevention: 1-800-273-8255

Rape Crisis: 610-692-7273

Additional Resources

American Association of Retired Persons (AARP)
1-888-687-2277 or www.aarp.org

Chester County Public Assistance Office
PA DPW State Website
1-888-814-4698 or www.dpw.state.pa.us

PA Department of Public Welfare Helpline: 1-800-692-7462

COMPASS

To apply online for assistance www.compass.state.pa.us

Chester County Department of Community Development
<http://dsf.chesco.org/ccdcd/site/default.asp>

Chester County Department of Community Development
CCCIMS Website: <http://dsf.chesco.org/cccimms>

Healthy Horizons Program: 1-800-872-2020

Healthy Kids Helpline: 1-800-986-2229

Medicare: www.medicare.gov

Medicaid: www.cms.hhs.gov

National Alliance for the Mentally Ill (NAMI)
717-238-1514 or www.nami.org

Needy Meds: 215-625-9609 or www.needymeds.com

PACE (Seniors): 1-800-225-7223 or www.cms.hhs.gov/pace

PA Partnership for Prescription Assistance
1-888-477-2669 or www.pparxpa.org

PA Dept. of Aging: 1-717-783-1550 or www.aging.state.pa.us

PA Health Department
1-877-724-3258 or www.dsf.health.state.pa.us

US Department of Veterans Affairs
1-800-827-1000 or www.va.gov

Local Government Agencies and Departments

Chester County Adult Probation: 1-800-692-1100, ext. 6290

Chester County Aging Services: 1-800-692-1100, ext. 6350

Chester County CareerLink: 610-384-9393

Chester County Commissioner's Office
1-800-692-1100, ext. 6100

Chester County Courts Administration
1-800-692-1100, ext. 6170

Chester County Department of Children, Youth, and Families
1-800-692-1100, ext. 5800

Chester County Department of Drug and Alcohol
1-800-692-1100, ext. 5630

Chester County Department of Emergency Services
1-800-692-1100, ext. 5000

Chester County Health Department
1-800-692-1100, ext. 6225

Chester County Department of Human Services
1-800-692-1100, ext. 6640

**Chester County Department of Mental Health/
Intellectual and Developmental Disabilities**
1-800-692-1100, ext. 6265

Chester County Department of Community Development
1-800-692-1100, ext. 6900

Chester County District Attorney
1-800-692-1100, ext. 6801

Chester County Domestic Relations
1-800-692-1100, ext. 4636

Chester County Juvenile Probation
1-800-692-1100, ext. 6295

Chester County Library System: 610-280-2600

Chester County Assistance Office (Welfare Office)
1-888-814-4698 or 610-466-1000

Public Defender of Chester County
1-800-692-1100, ext. 6940

Social Security Administration
610-431-0795 in West Chester or 1-800-772-1213