

THE DEPARTMENT OF HUMAN SERVICES

The Chester County Department of Human Services provides and administers human services to county residents through its program offices:

- ☞ Department of Aging Services
610-344-6350
www.chesco.org/aging
- ☞ Managed Behavioral Healthcare
610-344-5300
www.chesco.org/human
- ☞ Department of Children, Youth and Families
610-344-5800
www.chesco.org/cyf
- ☞ Department of Drug and Alcohol Services
610-344-6620
www.chesco.org/d&a
- ☞ Department of Mental Health/
Mental Retardation
610-344-6265
www.chesco.org/mhmr

CHESTER COUNTY HEALTH DEPARTMENT

The Department provides a wide variety of programs, activities and services through its three bureaus.

- ☞ Health Department
610-344-6225
www.chesco.org/health



Chester County Department of Human Services

601 Westtown Road, Suite 330
West Chester, PA 19380
610-344-6640
www.chesco.org/human

Ruth E. Kranz-Carl, L.S.W.
Director



Chester County Commissioners

Carol Aichele
Andrew E. Dinniman
Donald A. Mancini

NEED HELP?



How to find
Health and Human
Services in
Chester County
www.chesco.org/human

"WHAT IS INFORMATION AND REFERRAL AND HOW CAN IT HELP ME?"

Information and Referral is a way of connecting Chester County residents to the health and human services that they need. It is our job to help *you* find the services that best fulfill *your* needs. Chester County's abundance of health and human service agencies are waiting to serve you. It is important for you to know where and how these services are available so you can receive the help you need, when you need it.



"WHAT KIND OF INFORMATION CAN I FIND?"

- ☞ Basic Needs
- ☞ Housing/Shelter
- ☞ Health Care
- ☞ Mental Health
- ☞ Mental Retardation
- ☞ Senior Citizens
- ☞ Child Abuse and Neglect
- ☞ Substance Abuse Treatment
- ☞ State & Local Government Offices
- ☞ Libraries
- ☞ Paratransit/Transportation
- ☞ Crisis Services/Domestic Violence

PLACES TO GET INFORMATION ABOUT CHESTER COUNTY'S HEALTH AND HUMAN SERVICES:

Chester County CARES
540 East Union Street, Suite L
West Chester, PA 19382
610-696-4545

La Comunidad Hispana
314 - 316 East State Street
Kennett Square, PA 19348
610-444-4545

Oxford Area Neighborhood Services Center, Inc.
35 North Third Street
Oxford, PA 19363
610-932-8557

Phoenixville Area Community Services (PACS)
257 Church Street
Phoenixville, PA 19460
610-933-1105

Center on Hearing and Deafness (CHAD)
139 West Market Street
West Chester, PA 19380
610-918-6250 (Voice, TTY)

Catholic Social Services
99 North 6th Avenue
Coatesville, PA, 19320
610-344-7028

Catholic Social Services
105 Prospect Avenue
West Grove, PA 19390
610-869-6500



"CAN I LOOK FOR SERVICES BY USING A COMPUTER?"

Yes! ReferWeb is an innovative, web-based information and referral application that allows the public to search for provider agencies and services on their own. This new method of information and referral significantly increases customer accessibility and customization.



"HOW DO I ACCESS ReferWeb?"

ReferWeb is accessible on any computer that has an internet connection. The following three steps will successfully guide you to ReferWeb:

1. In your web browser address bar, type in www.chesco.org/human
2. Click on the ReferWeb Information and Referral Database.
3. Enter information to search database.

COMPUTERS ARE AVAILABLE TO THE PUBLIC AT THE FOLLOWING LOCATIONS:

- Schools
- Libraries
- CareerLink