

Visit our website at www.ccmchc.org to download a registration form and for information on registration deadlines and cancellations.

Please register me for the following sessions:

- September 18, 2007** \$ 50.00
Interpreter Protocol Development
(registration deadline 9/13/07)
- October 24, 25, and 26, 2007** \$100.00
Interpreter Training
(registration deadline 10/19/07)
- October 25, 2007** \$ 50.00
Building Cultural Inclusion in Your Organization
(registration deadline 10/19/07)
- November 14, 2007** \$ 50.00
Strategies for Working with Interpreters
(registration deadline 11/9/07)
- December 14, 2007** \$ 50.00
Promoting Mental Health of Latinas
(registration deadline 12/7/07)

Enclosed please find my registration fee of \$ _____

Name _____

Agency _____

Title _____

Address _____

City _____

State _____ Zip _____

Day Phone _____

Fax _____

Email _____

Please copy this form for more than one registrant and mail with your check payable to MCHC.

Maternal and Child Health Consortium
30 West Barnard Street; Suite 1
West Chester, PA 19382
610-344-5370 x108
610-344-5279 fax
www.ccmchc.org/workshops

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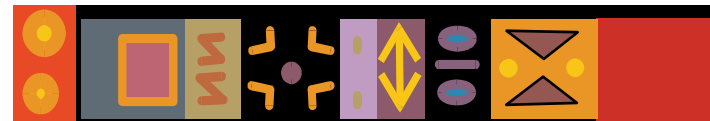


CROSS CULTURAL CARING 2007



Maternal and Child Health Consortium is offering a Professional Education Series to meet the opportunities and challenges of providing accessible, high quality healthcare to multicultural communities.

MATERNAL AND CHILD HEALTH CONSORTIUM
OF CHESTER COUNTY
610-344-5370
www.ccmchc.org





STRATEGIES FOR WORKING WITH INTERPRETERS

Wednesday, November 14, 2007

9 a.m. to 12 p.m.

Presenters

Nelly J. Arévalo, JD,

Maternal and Child Health Consortium, and
Claire Jones, Health Federation of Philadelphia

This training is for staff who regularly provide or will be providing services through the use of interpreters. It gives the participants:

- Perspective on the cultural issues and competencies that affect outcomes of interpreted interviews with clients;
- Knowledge of what to expect when working with trained interpreters;
- Guidance for working with untrained interpreters (to protect the provider and comply with the law); and
- General do's and don'ts for working with interpreters, both trained and untrained.

Fee: \$50.00

PROMOTING MENTAL HEALTH OF LATINAS

Friday, December 14, 2007

9 a.m. to 4 p.m.

Presenters

Nelly J. Arévalo, JD and Neyday Zambrano, LLM

Maternal and Child Health Consortium

Mental health is a frequently overlooked aspect of Latino health care, especially among women. Depression impacts families, work, and communities. It can worsen existing health problems and lead to suicide. This workshop will assist health and human service providers to:

- Identify key Latino cultural beliefs and values;
- Understand sociocultural factors that contribute to increased risk of depression among Latino women; and
- Apply elements of cultural competence in mental health care.

Fee: \$50.00

INTERPRETER PROTOCOL DEVELOPMENT

Tuesday, September 18, 2007

9:30 a.m. to 12 p.m.

Presenter

Nelly J. Arévalo, JD

Maternal and Child Health Consortium

This workshop assists participating organizations in developing language access policies and procedures, including interpreter service protocols. An agency administrator must attend the protocol development training.

Agencies that have already participated in the Interpreter Training Program and developed interpreter protocols do not need to repeat this component.

Fee: \$50.00

BUILDING CULTURAL INCLUSION

Thursday, October 25, 2007

8:30 a.m. to 4:30 p.m.

Presenter

Brenda Weaver, MA, CFRP

PRIME Institute of Drexel University

College of Medicine

Building cultural inclusion in health and human service organizations is critical to delivering accessible, high quality service and to recruiting and retaining culturally competent staff. This leadership seminar moves beyond individual training about cultural competence to discuss practical methods for organizations to build ongoing cultural inclusiveness. The seminar will identify core cultural inclusion processes and discuss incorporating these into ongoing operations. Agencies should register two senior-level staff in positions to be change agents for cultural inclusion within their organization.

Sponsored by: Family and Community Partnership, Cultural Competency Committee

Fee: \$50.00

INTERPRETER TRAINING

October 24, 25, 26, 2007

9 a.m. to 5 p.m.

Presenter

Nelly J. Arévalo, JD

Maternal and Child Health Consortium

Interpreters will receive training on: their role and responsibilities; cultural competencies; specialized interpretation techniques; and problem-solving skills and strategies.

Class participants must attend all 3 days to be eligible for certification. At the conclusion of the training, participants complete a written post-test and participate in a role-play assessment of their interpretation skills and their language ability. Those who achieve passing scores receive certificates.

Priority will be given to interpreters who work/volunteer in health/human services settings or who accompany patients to health care appointments in Chester County. This is not a remedial language course. Class participants must be fluent in English and another language.

Fee: \$100.00

Please see our website www.ccmchc.org/workshops for our Cancellation Policy.

Confirmation letters will be sent to the registrants prior to workshop indicating workshop location.

For more information about our workshops please call Courtney at 610-344-5370 x108

The 2007 Cross Cultural Caring Series is supported in part by project (ZH49MC00057-05-00) from the Maternal and Child Health Bureau (Title V, Social Security Act), Health Resources and Services Administration, Department of Health and Human Services.

