

Directory of Services For Older Adults in Chester County 2009 - 2010



PREPARED BY:

**Chester County Department Of Aging Services
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Telephone: 610-344-6350
Community Choice Hotline: 1-800-566-1901
Elder Abuse Hotline: 1-800-564-7000
TTY (Hearing Impaired): 610-344-5233
Care Management Fax: 610-344-5996**

HOW TO USE THIS DIRECTORY

This Directory provides a guide to services in Chester County for older adults. It is prepared primarily as a starting point for seniors, their families, social workers and community groups serving older adults.

The Directory is arranged by broad subject categories listed alphabetically in the table of contents. After the name of each agency, a telephone number is shown.

While comprehensive in nature, this directory could not include agencies' addresses or a listing of every service of interest to older adults. Informal neighborhood organizations, specific churches and synagogues and most volunteer groups are not included simply because they are too numerous.

If a service group is not listed, call Chester County Department of Aging Services 610-344-6350 (or 1-800-692-1100, ext.6350), for additional information.

PLEASE NOTE: THE FOLLOWING LISTINGS ARE FOR INFORMATION ONLY AND DO NOT IMPLY ENDORSEMENT OR RECOMMENDATION BY THE CHESTER COUNTY DEPARTMENT OF AGING SERVICES.

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- **Massage Therapy**
- **Relocation Service**
- **Weatherization**

ADULT DAY CARE

Adult day care centers are community-based programs designed to meet the needs of functionally impaired older adults as well as to provide respite for their primary caregivers. The centers offer structured, comprehensive programs that provide a variety of health, social and related support services and serve congregate meals in a protective setting during daytime hours.

Adult Care of Chester County:

Sharp Lane Center (Exton-Lionville).....	610-363-8044
(Kennett Square)	610-444-4413
Adult Day Services at Garden Spot Village (New Holland)	717-355-6226
Bon Homie, Ltd. (Limerick)	610-792-8800
Diakon Adult Day Services @ Manatawny (Pottstown)	610-705-3749
Lawrence Park Adult Day Services (Broomall).....	610-325-1600
Loving Hands Eldercare, Inc.	610-466-1686
Main Line Adult Day Center (Bryn Mawr)	610-527-4220
Nazarene Adult Day Care (Colora, MD.).....	410-658-6000
SarahCare Adult Day Services (Malvern).....	610-251-0801
Tel Hai Adult Day Care (Honey Brook)	610-273-9333

ADVOCACY AND RIGHTS ORGANIZATIONS

The following organizations provide a wide range of services, from obtaining assistance from agencies to investigating or hearing complaints. Others organize efforts to promote the interests of senior citizens before governmental agencies and bodies.

Alzheimer's Association	1-800-272-3900
Bureau of Advocacy for Protection & Education.....	1-717-783-8975
	www.aging.state.pa.us
C.A.R.I.E. /Center for Advocacy for the Rights and Interests of the Elderly ...	1-800-356-3606
Chester County Cares	610-436-4040
Chester County Department of Aging Services Advisory Council	610-344-6009
Chester County Department of Aging Services Nursing Home Ombudsman....	610-344-5612
Consumer Advocate Office of Public Utility Related Problems.....	717-783-5048
Pennsylvania Human Relations Commission.....	215-560-2496
National Alliance on Mental Illness (West Chester).....	610-293-1422

ASSISTANCE PROGRAMS: Food, Fuel/Energy, and Home Improvement

The agencies and programs listed below may provide information, cash assistance, and reduced-cost, or no-cost services to those who meet eligibility requirements.

Food assistance

Aid For Friends – call for location in your area	215-464-2224 or 610-344-6350
Cares Food Network	610-436-4040 or 610-696-4545
Food Stamp Program	610-466-1000
Main Line Meals on Wheels; website: www.mainlinemealsonwheels.org	610-688-8170
Meals on Wheels of Chester County, Inc.	610-430-8500
Meals on Wheels of Montgomery County.....	610-326-1610

Fuel/Energy Assistance

Emergency Fuel – County Assistance Office	610-466-1042
Low Income Energy Assistance Program (LIHEAP).....	610-466-1042
Low Income Energy Assistance Program (LIHEAP).....	TTY 1-800-654-5984
PECO Energy Customer Assistance Program (CAP).....	1-800-774-7040
PP&L	1-800-342-5775

GUARDIANSHIP

Guardianship Services of Pennsylvania.....	610-565-5588
IKOR, Inc.....	610-444-1454 or 1-877-IKORUSA
Guardianship Volunteer Program.....	610-344-5611 or 610-344-6074

HOME IMPROVEMENT ASSISTANCE

The following agencies have applications available to low income individuals in need of home repair. Contact the individual agency to apply:

Chester County Department of Community Development	610-344-6900
Farmers Home Administration.....	610-776-4296
Good Works, Inc.....	610-383-6311
Habitat for Humanity	610-384-7993
Home Modification Program (Residential Living Options)	610-701-9301
Housing Partnership.....	610-518-1522
Project Hearth (Pottstown) (Northeastern Chester County)	610-718-5372 ext. 235
Project R.A.K.E.	610-869-7332

ASSISTANCE PROGRAMS: Income, Medical, Rent and Rental Housing

The agencies and programs listed below may provide information, cash assistance, reduced-cost, or no-cost services to those who meet eligibility requirements.

INCOME ASSISTANCE

Blind Pension (Pension Benefits for the Blind)	610-466-1000
Department of Public Welfare (Chester County Assistance Office).....	610-466-1000
.....	or 1-888-814-4698
Governor's Outreach and Assistance Center (Veterans)	1-800-247-2323
Social Security Administration.....	1-800-772-1213
Supplemental Security Income (SSI)	1-800-772-1213
Veterans Affairs.....	610-344-6375

MEDICAL ASSISTANCE

Building Bridges	610-429-3033
Community Volunteers in Medicine	610-836-5990
Dental Care Program for Senior Citizens-call for information.....	610-344-6350
Medical Assistance /Medicaid – County Assistance Office	610-466-1000
Eye Care America	1-800-222-3937
NFDH /National Foundation of Dentistry for the Handicapped-information	610-344-6350
Office of Vocational Rehabilitation	1-800-221-1042
PACE/ Pharmaceutical Contract for the Elderly	1-800-225-7223
PACS /Phoenixville Area Community Services	610-933-1105
The Clinic, Phoenixville	610-935-1134

RENT AND RENTAL HOUSING ASSISTANCE

Chester County Housing Authority	610-436-9200
Rent Rebate Program - call for information	610-344-6350
Fact and Information line	1-888-222-9190
Section Eight Housing Assistance Payment Program.....	610-436-9200

ASSISTANCE PROGRAMS: TAXES

The agency and programs listed below may provide information, cash assistance, reduced-cost, or no-cost services to those who meet eligibility requirements:

TAX ASSISTANCE

Chester County Tax Claims/Liens/Extension for Hardship.....	610-344-6360
Inheritance Tax Information.....	717-787-8327
Internal Revenue Service.....	1-800-829-1040
PA Dept. of Revenue District Office (Norristown).....	610-270-1780
PA Dept. of Revenue District Office (Philadelphia).....	215-560-2056
Property Tax/Rent Rebate Program – for application and general questions....	610-344-6350
Property Tax/Rent Rebate Program.....	1-888-222-9190
Property Tax/Rent Rebate Program.....	TTY 1-800-447-3020
Property Tax/Rent Rebate Program.....	24-hour automated helpline.1-888-728-2937

***ASSISTED LIVING RESIDENCES see: HOUSING/ Personal Care Homes
pgs. 17-18**

BILINGUAL SERVICES

La Comunidad Hispana.....	610-444-4545
Oxford Area Neighborhood Services.....	610-932-8557

CHESTER COUNTY OFFICE OF AGING CARE MANAGEMENT SERVICES

Through the assistance of a care manager, the services listed below are available to all county residents age 60 and older at no cost:

Assessment, Care Management, and Long Term Care Ombudsman.....	610-344-6350
Protective Services.....	610-344-6350 or 1--800-564-7000

CONSUMER PROTECTION

These agencies handle consumer complaints such as deceptive business practices, landlord-tenant disputes, and distribute consumer education materials:

Hurricane Insurance Information Center.....	1-800-942-4242
Better Business Bureau.....	215-985-9313
Insurance Consumer Information:	
Pennsylvania Bureau of Consumer Protection.....	215-560-2414 or 1-800-441-2555
Pennsylvania Insurance Department (handles complaints).....	1-717-787-2317
U.S. Consumer Product Safety Commission Hotline.....	1-800-638-2772

COUNSELING SERVICES - DRUG AND ALCOHOL COUNSELING

Alanon Family Groups (contact COAD).....	610-696-4216
Alcoholics Anonymous (AA)	215-923-7900
Center for Addictive Diseases (Exton).....	610-648-1130
Chester County Drug and Alcohol Services	1-800-692-1100 Ext. 5630
COAD: Chester County Council on Addictive Diseases... ..	610-363-6164
Gaudenzia, Inc. (West Chester)	610-429-1414
Human Services - West Chester	610-873-1005 or 610-430-6141
Information and Referral.....	1-800-917-1117 or 1-866-286-3767
Narcotics Anonymous (NA)	215-NA WORKS
Northwestern Human Services – Kennett Square	610-444-0555
Northwestern Human Services – Oxford	610-869-8557 or 610-932-8557
Northwestern Human Services - Phoenixville	610-933-0400
Riverside Care (Coatesville).....	610-383-9600 or 610-383-9700

COUNSELING SERVICES - FAMILY AND ADULT SERVICES COUNSELING

Catholic Social Services – West Chester	610-344-7028
Community Services – Devereux - Phoenixville	610-933-8110
Community Volunteers In Medicine.....	610-836-5990
Creative Health Services (Chester County).....	610-948-6490
Creative Health Services (Montgomery County)	610-326-9250
Crime Victims Center (Chester County)	610-692-7420
Crisis Intervention (Valley Creek Crisis Center)	1-877-918-2100
Domestic Violence Hotline	610-431-1430 or 1-888-711-6270 TTY..... 610-431-7262
Family Services of Montgomery County	610-630-2111
Family Service of Chester County	610-696-4900
Human Services, Inc.	610-873-1010 TTY..... 610-873-1534
Living Hope Counseling Center, Inc.	610-380-7242
National Institute for Mental Health (Research Studies).....	1-800-421-4211
Project Hearth (Pottstown)	610-718-5372 ext. 235
Rape Crisis.....	610-692-7273
Women's Resource Center - Wayne	610-687-6391
YWCA (Women's Information Network)	610-692-3737

COUNSELING SERVICES - MENTAL HEALTH

Alzheimer's Association of Southeast PA.....	1-800-272-3900
Brandywine Behavioral Health – Coatesville Crisis Line	610-383-8333
Brandywine Behavioral Senior Health (50 Plus).....	610-383-8557
Brandywine Hospital Psychiatric Unit Nurses Station (Adult)	610-383-8470
Chester County Dept. of Mental Health/Mental Retardation	610-344-6265
Coatesville Veterans Administration Medical Center.....	610-384-7711
Family Services.....	610-630-2111
Family Services of Chester County	610-696-4900
Help Counseling Center, Inc. of Chester County.....	610-436-5388
Help Counseling Center, Inc. (Drug & Alcohol) Phoenixville	610-933-0400
Human Services, Inc. Downingtown / West Chester	610-873-1010 or 610-692-3415
Mental Health Association of Southeast PA	1-800-688-4226
Mental Health Crisis Intervention	610-918-2100-or 1-877-918-2100
National Alliance on Mental Illness of Chester County	610-293-1422
National Alliance on Mental Illness of Montgomery County.....	215-886-0350
Ridgeway Philips Home Care Services, Inc.	215-643-1200

Counseling Services - Mental Retardation

The ARC of Chester County.....	610-696-8090
Handi-Crafters, Inc.....	610-384-6990
Mental Health/Mental Retardation -- Base Service Unit	610-344-6327
Mental Health/Mental Retardation Department of Chester County	610-344-6265

COUNSELING SERVICES - PARTIAL HOSPITALIZATION PROGRAMS

American Day Treatment Centers	
Drexel Hill (c/o Bryn Mawr Hospital)	610-645-7520
Exton (c/o Paoli Hospital)	610-560-8200
Creative Health Systems, Inc. (Pottstown)	610-326-9250
Human Services, Inc (Downingtown)	610-873-1010
TTY	610-873-1534
Help Counseling Center (West Chester)	610-436-5388
Senior Behavioral Health Center (50 Plus) (Brandywine Hospital).....	610-383-8557

COUNSELING SERVICES - PSYCHIATRIC HOSPITAL INTAKE UNITS

Brandywine Hospital.....	610-383-8000
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DEMOGRAPHIC AND STATISTICAL RESOURCES

Chester County Department Aging Services Administrative Office	610-344-6009
Chester County Library	610-280-2600
Chester County Planning Commission.....	610-344-6285
West Chester University - Government Documents Dept. in the Library.....	610-436-2869
West Chester University - Reference Desk	610-436-2453

DISABILITY SERVICES

Cerebral Palsy Association of Chester County.....	1-800-559-2237 or 610-524-5850
Chester County Disability Services (Exton).....	1-800-559-2237 or 610-524-5850
Freedom Valley Disability Center (Newtown Square).....	1-800-427-4754 or 610-353-6640
Liberty Resources, Inc. (Philadelphia).....	215-634-2000
Norristown Office of Vocational Rehabilitation (OVR)	1-800-221-1042
Office of Long Term Living	1-800-757-5042
United Disabilities Services	
North of Route 30	610-685-1653
South of Route 30	717-397-1841

EDUCATIONAL INSTITUTIONS

The institutions listed below provide opportunities for educational enrichment. Some locations offer reduced tuition rates to senior citizens, others provide school tax payment plans for seniors, or reduced taxes for seniors through volunteerism.

Avon Grove Area School District.....	610-869-2441
Chester County Art Association	610-696-5600
Chester County Intermediate Unit	484-237-5000
Chester County Library	610-280-2600
Coatesville Area School District	610-383-7900
Downingtown Area School District	610-269-8440
Elder Hostel.....	1-877-426-8056
Great Valley School District.....	610-889-2100
Immaculata University	610-647-4400
Kennett Consolidated School District	610-444-6600
Lincoln University	610-932-8300
Octorara Area School District	610-593-8213
Owen J. Roberts School District.....	610-469-5100

Oxford Area School District	610-932-6600
Phoenixville Area School District	484-927-5000
Tredyffrin-Easttown School District	610-240-1900
Unionville-Chadds Ford School District	610-347-0970
West Chester Area School District	484-266-1000
Commonwealth of PA State System of Higher Education.....	610-436-1000

EMERGENCY RESPONSE SERVICES – CHESTER COUNTY

ALL EMERGENCY FIRE, MEDICAL OR POLICE CALLS - 911

Chester County Emergency Services.....	610-344-5000
Crime Victim Center/Other Crimes	610-692-7420
Crime Victim Center – Sexual Assault.....	610-692-7273
Mental Health Crisis Intervention	1-877-918-2100 or 610-918-2100
Department of Emergency Services Administrative Office	610-344-5000
POLICE, FIRE, AMBULANCE.....	911
24 Hour Sign Language Interpreter Service	610-604-0452
Deaf – Hearing Communications Center.....	1-888-755-DHCC
Deaf – Hearing Communication Center of PA, NJ, DE	610-604-0450

POLICE CALLS (NON-EMERGENCY, ROUTINE, INFORMATION ONLY)

Birmingham Twp., Police Dept	610-793-3333
Brandywine Regional, East Brandywine & Wallace	610-269-4300
Caln Twp. Police Dept.....	610-383-1821
Central Chester County/Non-emergency	610-344-5100
Chester County Sheriff’s Dept.....	610-344-6850
Coatesville City Police Dept.	610-384-2300 or 610-384-4635
Department of Emergency Services (Northern, Central, Southern)	610-344-5100
Downingtown Borough Police Dept.....	610-269-0263
E. Coventry Twp. Police Dept.	610-495-0119
E. Fallowfield Twp. Police Dept.....	610-384-9163 (Station) or 610-384-4576
E. Pikeland Twp. Police Dept.....	610-935-0606
E. Vincent Twp. Police Dept.....	610-933-0115
E. Whiteland Twp. Police Dept.....	610-647-2100
Easttown Twp. Police Dept	610-647-4610

Glenmoore Area (County dispatch).....	610-942-3500
Highland Twp. Police Dept.	610-857-1485
Honey Brook Twp. Police Dept.	610-273-7414
Kennett Square Borough Police	610-444-0501
Main Line Area Dispatch (covers Chester County portion).....	610-647-1440
Malvern Borough Police Dept.....	610-647-0261
Modena Borough Police Dept.	610-384-6777
New Garden Twp. Police Dept.	610-268-2907
North Coventry Twp. Police Dept.	610-323-8360
Oxford Borough Police Dept.....	610-932-2500
Parkesburg Borough Police Dept./Atglen	610-857-3535
Pennsylvania State Police:	Avondale: 610-268-2022
Pennsylvania State Police	Embreeville: 484-340-3241
Phoenixville Borough Police Dept.	610-933-1180
Sadsbury Township Police	610-857-9536
Schuylkill Township Police	610-933-5820
South Coatesville Police Dept.	610-384-3500
Spring City Police Dept	610-948-3456
Tredyffrin Twp. Police Dept.	610-644-3221
Upper Uwchlan Twp. Police Dept.....	610-458-5862
Uwchlan Twp. Police Dept.	610-363-6947
Valley Township Police Dept.....	610-384-8133
West Brandywine Twp. Police Dept.	610-380-8201
West Caln Twp. Police Dept.....	610-384-3115
West Chester Borough Police	610-696-2700
West Fallowfield Twp. Police Dept	610-593-2442
West Goshen Twp. Police Dept.	610-696-7400
West Grove Borough Police Dept	610-869-2024
West Pikeland Twp. Police Dept.	610-827-5007
West Sadsbury Twp. Police Dept.....	610-857-5688
Westtown-East Goshen- Thornbury Twp. Police Dept.	610-692-9600
Willistown Police Dept	610-251-0222
Willistown Township	610-647-5300

EMERGENCY RESPONSE SERVICES – MEDICAL ALARM SYSTEMS

Please note that the following listings are for **informational purposes only and do not imply endorsement or recommendation** by the Chester County Dept. of Aging Services.

LOOK IN THE YELLOW PAGES UNDER MEDICAL ALARMS FOR MORE COMPANIES

ADT Home Health Security Services.....	1-800-568-1216, opt 3, Ext 4629
AlertOne Services, Inc.....	1-800-693-5433
Centrol Emergency Response Systems.....	610-738-6992
Delaware Valley Vital Link	1-800-338-4825
Emergency 24/7	1-800-652-1610
Health Watch.....	1-800-685-5252
Life Line (Chester County Hospital).....	610-431-5011, Non-emergency-610-431-5593
Link to Life, GTL Inc.	1-800-338-4176 or 1-877-442-3232
	Med Alert
Medscope America Corporation.....	1-800-645-2060 or 610-642-9881
Phillips Life Line (American Red Cross).....	1-800-959-6989
Response Link	1-800-894-1428
Safetycare Technologies.....	1-800-483-0888

EMERGENCY CLOTHING

American Red Cross: Pottstown	610-323-5920
American Red Cross: Southeastern PA Chapter.....	215-299-4000
Avon Grove Church of the Nazarene.....	610-869-9500
Catholic Social Services – West Grove	610-869-6500
City Gate Mission - Coatesville	610-383-6934
Cluster Outreach Center - Pottstown	610-970-5995
First Presbyterian Church - West Chester	610-696-0554
Mission Santa Maria – Avondale	610-268-3365
Phoenixville Area Community Services	610-933-1105
Oxford Area Neighborhood Services Center	610-932-8557 or 610-869-8557
The Salvation Army – West Chester	610-696-8746

EMERGENCY FOOD

Baptist Church of Phoenixville	610-933-4352
Catholic Social Services – West Chester	610-344-7028

Catholic Social Services - West Grove.....	610-869-6500
CARES Food Network.....	610-436-4040
Church of the Good Samaritan	610-644-4040
Church of the Holy Trinity - West Chester	610-696-4640
City Gate Rescue Mission - Coatesville	610-383-6915
Cluster Outreach Center - Pottstown.....	610-970-5995
Coatesville Emergency Food Cupboard.....	610-383-6577
Community, Youth, and Women’s Alliance (C.Y.W.A.)	610-384-9591
Community Volunteers In Medicine.....	610-836-5990
Deacon’s Pantry c/o Covenant Presbyterian Church – Frazer	610-648-0707
First United Church of Christ (Spring City)	610-948-4516
Freedom Life Christian Center – Christiana	610-593-5959
Grove United Methodist Church -West Chester	610-696-2663
Holy Tabernacle C.O.G.I.C – Coatesville	610-383-1350
Hutchinson U.A.M.E. Church (Soup Kitchen) – Coatesville	610-383-7070
Kennett Area Food Cupboard	610-925-3556
La Comunidad Hispana.....	610-444-4545
Lionville Community Food Bank - Exton.....	610-363-6264
Lord's Pantry, Downingtown.....	610-873-1149
Mission Santa Maria (Avondale, Kennett Square, Toughkenamon).....	610-268-3365
Oxford Neighborhood Service Center	610-869-8557 or 610-932-8557
Paoli Presbyterian Church	610-644-8250
Phoenixville Area Community Services (PACS).....	610-933-1105
Safe Harbor of Greater West Chester (noon meal 11am – 1pm)	610-692-6550
Salvation Army -Coatesville	610-384-2954
Salvation Army - West Chester	610-696-8746
Spring City Food Pantry c/o First United Church (Spring City area only)	610-948-4516
St. John’s United Church of Christ – Phoenixville	610-933-5311
St. Paul's Baptist Church - West Chester.....	610-692-2446
St. Paul’s United Church of Christ – Exton.....	610-363-7285
St Peter’s Episcopal Church – Phoenixville.....	610-933-2195
Steeple to People – Honey Brook	610-273-7633
Trinity Presbyterian Church - Berwyn.....	610-644-0932
Valley Forge REACT - Berwyn	

EMERGENCY SHELTERS: HOMELESS SHELTERS, HOMELESS CASE MANAGEMENT, AND HOMELESS DAY PROGRAMS

HOMELESS SHELTERS

City Gate Shelter – Coatesville (men)	610-383-6915
.....	610-383-6934
CYWA - Community Youth & Women’s Alliance (women) Coatesville.....	610-384-9591
Domestic Violence Center of Chester County	Hotline 610-431-1430
.....	Hotline 1-888-711-6270
.....	Business 610-431-3546
.....	TTY 610-431-7262
His Mission - Kennett Square (men).....	610-444-1482 or 610-444-2559
Railton House (5 PM – 8 AM).....	610-696-7434
Safe Harbor of Greater West Chester (men) (women – 4 beds)	610-692-6550
Salvation Army of Greater West Chester (men)	610-696-8746
St. Mary’s Franciscan Shelter- Phoenixville	610-933-3097
W.C. Atkinson Center – Coatesville (men)	610-380-6195

HOMELESS (CASE MANAGEMENT)

Bridge of Hope – Lancaster and Chester County	1-717-394-7406 or 610-380-1360
Building Bridges	610-429-3033
Holcomb Behavioral Health Systems	610-363-1488
Human Services, Inc.	610-692-3415
Open Hearth – Spring City	610-792-9282
PA Home of The Sparrow	610-647-4940

HOMELESS (Day Programs)

The Salvation Army – West Chester	610-696-8746
St. Agnes Day Room – West Chester	610-429-0697
W.C. Atkinson Memorial Community Resource Center.....	610-380-6195

EMPLOYMENT

Job counseling, skills assessment, and job training and placement are among the services offered by the following agencies and organizations.

Chester County Career Link.....	610-384-9393
Chester County Opportunities Industrialization Center.....	610-692-2344
(GED, English as a Second Language, Job preparation-resume writing)	
Experience Works (Title V – Age 55+)	1-800-854-1578

FINANCIAL MANAGEMENT AND BILL PAYING SERVICES

Adjustments, Inc.....	610-775-7570
Consumer Credit Counseling Services of Delaware Valley.....	1-800-989-2227
IKOR, Inc.....	610-444-1454
Tabor Community Services	1-800-788-5062

FRIENDLY VISITING

Family Service of Chester County.....	610-696-4900
*RSVP (Retired Senior Volunteer Program)	
Family Services of Montgomery County (Pottstown).....	610-718-5372
The Salvation Army – League of Mercy	610-696-8746

HEALTH

Services provided by the organizations listed below include health screening, treatment, counseling, education, speakers for group meetings, and loans of medical equipment.

Alzheimer's Association:	(24-hour hotline)	1-800-272-3900
	(Delaware Valley Chapter).....	1-302-633-4420
American Cancer Society.....		1-888-227-5445
American Diabetes Association – Pennsylvania		1-800-342-2383
American Diabetes Association - Southeastern PA		610-828-5003
American Heart Association & American Stroke Association		1-800-734-3500
American Lung Association of PA		610-941-9595
Arthritis Foundation, Eastern PA Chapter		1-800-355-9040
Association for Macular Diseases – Delaware Valley Chapter.....		215-881-9885
	Helpline (Toll Free)	1-888-855-9099
Center on Hearing and Deafness (CHAD)		610-918-6250
	(TTY/Fax)	610-918-6250
Cerebral Palsy Association of Chester County		610-524-5850
Cerebral Palsy of Pennsylvania	1-717-447-6049 or	1-866-761-6129
Chester County Association for the Blind.....		610-384-2767
Chester County Health Department		610-344-6225
Chester County Medical Society		610-827-1543
Community Volunteers in Medicine.....		610-836-5990
Easter Seals of Southeastern PA (Chester County Division)		610-873-3990
Easter Seals of Southeastern PA (Delaware County Division).....		610-565-2353

Easter Seals of Southeastern PA (Philadelphia Division).....	215-879-1000
Epilepsy Foundation of Eastern PA.....	215-629-5003
PA Only	1-800-887-7165
Gift of Life Donor Program	215-557-8090 or 610-543-6391
.....	Or 1-800-DONORS1
Leukemia & Lymphoma Society (Eastern PA Chapter).....	610-521-8274
National Hemophilia Foundation (Delaware Valley Chapter)	215-885-6500
National Multiple Sclerosis Society of Greater Delaware Valley Chapter-.....	1-800-FIGHTMS
Allentown	610-782-9450
Philadelphia Chapter	215-271-1500
Parkinson's Disease Center (Pennsylvania Hospital).....	215-829-6688
Pennsylvania Dental Association	717-234-5941
United Disabilities Services	717-397-1841 or 1-800-995-9581
Upper Main Line YMCA	610-249-YMCA
W.C. Atkinson Memorial Community Service Center	610-380-6194
West Chester University Speech and Hearing Clinic	610-436-3402

HOSPITALS

Brandywine Hospital (Coatesville area).....	610-383-8000
Bryn Mawr Rehab (Malvern)	610-251-5400
Chester County Hospital (West Chester)	610-431-5000
Jennersville Regional Hospital (West Grove)	610-869-1000
LifeCare Hospital of Chester County	484-826-0400
Paoli Memorial Hospital (Paoli)	610-648-1000
Phoenixville Hospital (Phoenixville).....	610-983-1000
Pottstown Memorial Medical Center (Pottstown/Montgomery County).....	610-327-7000
U. S. Veterans Administration Medical Center (Coatesville)	610-384-7711

HOUSING OPTIONS

A wide range of housing options for senior citizens is available in Chester County. Factors such as ability to care for one's self, income level and personal preferences help determine what housing is appropriate for individuals.

Chester County Department of Community Development.....	610-344-6900
Domiciliary Care (Chester County Department of Aging Services)	610-344-6350
Home Share (YWCA of Chester County)	610-692-3737

Home of the Sparrow	610-647-5256
Housing Authority	610-436-9200

HOUSING – INDEPENDENT LIVING SENIOR DEVELOPMENTS

BERWYN

Trinity House	610-296-3337
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COATESVILLE

Ash Park Terrace	610-436-9200
Chestnut Court Senior Apartments.....	610-466-0350, Ext. 3
City Clock Apartments.....	610-384-2997
Coatesville Towers.....	610-384-0120
Harrison Senior Living of Coatesville	610-384-6310
Housing Authority of Chester County	610-436-9200, Ext. 221
Regency Park Apartments.....	610-383-4030
The Brandywine Center.....	877-870-9355
W. C. Atkinson Apartments..	610-384-4455

DOWNINGTOWN

Ashbridge Manor Senior Living	610-269-8800
St. James Place Apartments for Senior Citizens.....	610-269-9366
Villa St. Martha	610-873-5300

EXTON

Eagleview Senior Apartments..	610-458-3740
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HONEY BROOK

Heatherwood Retirement Community	610-273-9301
Honey Brook Gardens.....	610-273-7336
Tel Haven Apartments.....	610-273-9333

OXFORD

Oxford Village Apartments	610-932-9290
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PARKESBURG

Parkesburg School Apartments.....	610-857-5055
Parkesedge Apartments.....	610-857-9281

PHOENIXVILLE

Episcopal House	610-917-1041
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French Creek Manor Apartments	610-935-0297
King Terrace.....	610-436-9200, ext. 221
Saint Peter's Place.....	610-933-4383

RISING SUN, MD.

Fair Green Senior Community.....	410-642-9080
Fairview Senior Apartments	410-658-0488

SPRING CITY

Bard Complex	610-948-1797
The Flag House	610-948-1797
Park Spring Apartments	610-948-5874
Vincent Heights	610-948-6602

WEST CHESTER

Denny-Reyburn Bldg	610-380-9265
Locust Court	610-436-9200, Ext. 221
Maple Court	610-436-9200, Ext. 221
Spruce Court.....	610-436-9200, Ext. 221
222 North Church Street	610-436-9200, Ext. 221

WEST GROVE

Luther House 1, 2 & 3	610-869-4240
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HOUSING – NURSING HOMES

Barclay Friends – West Chester.....	610-696-5211
Brandywine Hall – West Chester.....	610-696-3120
Chatham Acres – Chatham	610-869-2456
Coventry Manor – Pottstown	610-469-6228
Crosslands –Kennett Square	610-388-1441
Devon Manor – Devon	610-688-8080
Golden Living Center – Phoenixville	610-933-5867
Hickory House – Honey Brook	610-273-2915
The Inn at Freedom Village – West Brandywine	610-383-6656
Kendal Crosslands Communities – Kennett Square	610-388-7001
Linden Hall – Kennett Square	610-444-0741
Main Line Nursing and Rehabilitation Center – Malvern	610-296-4170

Manatawny Manor, Inc. – Pottstown	610-705-3700
Oxford Health Center at Ware Presbyterian Village – Oxford	610-998-2400
Park Lane at Bellingham	484-653-4400
Pembroke Health and Rehabilitation Residence - West Chester	610-692-3636
Pocopson Home of Chester County – West Chester	610-793-1212
Preston Residence at Jenner’s Pond	610-869-6770
Spring Mill Senior Living.....	610-933-7675
St. Martha Manor – Downingtown	610-873-8490
Southeastern Pennsylvania Veterans Center – Spring City	610-948-2400
Tel Hai Retirement – The Meadows Health Care Center – Honey Brook.....	610-273-9333
Veterans Administration Medical Center – Coatesville.....	610-384-7711

HOUSING – PERSONAL CARE BOARDING HOMES/ ASSISTED LIVING

Barclay Friends - West Chester	610-696-5211
Bellingham Retirement Living – West Chester	610-436-6663
Buttonwood – Kimberton	610-827-1083
Colonial Woods – Glenmoore	610-942-4242
Devereux Whitlock Center – Berwyn.....	610-296-6800
Devon Manor.....	610-688-8080
Devon Senior Living	610-263-2300
Exton Senior Living	610-594-0200
F, S, & R Madanat – Coatesville	610-383-6272
Friends Home In Kennett	610-444-2577
Gheel House – Kimberton (mental illness only)	610-495-7871
Glen Mills Senior Living.....	610-358-4900
Glencrest Manor Inc. – Coatesville.....	610-384-7543
Golden Living Community – Phoenixville	610-935-9120
Harrison Senior Living of Coatesville	610-384-6310 or 1-888-901-2766
Heatherwood – Honey Brook	610-273-9301
The Hickman – West Chester	484-760-6300
Highgate at Paoli Pointe – Paoli.....	610-296-7100
Hilltop Heights at Coatesville V.A. Hospital	610-380-8800
The Inn at Freedom Village – West Brandywine	610-383-6656
Madanat Personal Care Boarding Home – Coatesville	610-384-2573
Manatawny Manor – Pottstown	610-705-3700

Remed.....	484-595-9300
Ruston Assisted Living at Jenner’s Pond – West Grove	610-869-6700 or 1-888-536-6377
Simpson Meadows	1-888-446-3236 or 610-269-8400
Spring Mill Senior Living.....	610-933-7675
Sunrise Assisted Living of Exton	610-594-0455
Sunrise Senior Living of Paoli	610-251-9994
Sunrise Assisted Living of Westtown.....	610-399-4464
Tel Hai/Lakeview Personal Care – Honey Brook	610-273-9333
Villa St. Martha – Downingtown	610-873-5300
Ware Presbyterian Village/The Steward Home – Oxford	610-998-2400
Atria Woodbridge Place – Kimberton	610-933-7000

INFORMATION AND ASSISTANCE

Information and referral service organizations attempt to link the caller with the most appropriate services available in the community for a particular situation or problem.

Alzheimer’s Association	1-800-272-3900
Chester County CARES	610-436-4040
Chester County CARES – Coatesville office	610-466-9780
Chester County Department of Aging Services	610-344-6350 or 1-800-692-1100, ext. 6350
	or https://dsf.chesco.org/aging
Chester County Human Services	610-344-6640
	or https://www.referweb.net

Human Services, State of PA, web site:

<https://www.humanservices.state.pa.us/COMPASS/PGM/ASP/SC001.asp>

La Comunidad Hispana.....	610-444-4545
Oxford Neighborhood Services Center.....	610-869-8557 or 610-932-8557
PACS – Phoenixville Area Community Services	610-933-1105
Women’s Resource Center – Wayne	610-687-6391

IN-HOME SERVICES

These organizations provide services to older adults so they may remain independent and in their own homes, or so that care giving families may receive temporary relief from the responsibility of caring for older family members. Activities performed by trained, supervised aides include bathing, dressing, meal preparation and light housework. Medical personnel may provide skilled nursing care, physical, speech and occupational therapy and other types of medical care. LIST CURRENT AT TIME OF PRINTING.

Accucare Home Nursing, Inc.....	610-353-7360
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ACS Attendant Care Services, Inc.	610-696-8583
Addus Healthcare, Inc.	215-755-8580
AllianceCare.....	1-888-284-6633
Alliance Care at Home	610-238-9040 or 1-888-869-2231
Angel Companions.....	610-644-8780
At Home Assisted Living By Sunrise	1-888-284-6633
Bayada Nurses.....	610-992-9200
Caring Companions, Inc.....	610-374-6522
Caring Neighbors	610-431-3953
Chestnut Knoll at Home	610-473-3328
Comfort Keepers	610-358-1640
Community Home Services, Inc.	215-723-1906
Criticare Inc.	610-675-1111
Crossroads Hospice of Philadelphia	215-956-5110
Heartland Hospice, Inc.....	484-840-0811 or 1-877-444-5040
Heartland Hospice, Inc. Delaware.....	1-800-311-3184
Home Health Corporation of America.....	1-800-872-5250
Home Helpers	610-358-1110
Home Helpers/Direct Link	610-873-2690 or 1-888-672-9147
Home Instead Senior Care.....	610-431-7877
Immediate Home Care, Inc	215-638-2223
Innovative Living	610-280-0610 or 610-280-0612
Jefferson Extended Home Care	610-254-1600 or 1-888-533-3999
Jennersville Regional Hospital Home Services and Hospice	610-998-1700
Jorpat Home Health Care.....	610-622-0338
Lee's Industries, Inc.	215-229-1212 ext. 232 or 1-800-784-7865 ext. 232
Liberty In-Home Care.....	610-254-9440
Life Force Elderly Services.....	610-359-0260
Lifeline Home Health, Inc.	610-328-2788
Maxim Healthcare Services, Inc.....	610-363-6044
Mercy Home Health Services.....	1-888-690-2551
Neighborhood Health Agencies.....	610-696-6511
Pennsylvania Agency of Nurses.....	610-353-9570
Personal Health Care Inc.	610-933-6130
Pottstown Memorial Medical Center Home Care	610-327-7216

Professional Nursing Services, Inc.....	610-933-9483
Ridgeway Philips Home Care Services	215-643-1200
RPR Solutions (dba Home Helpers).....	610-458-7550
Senior Helpers	484-879-6573
Southeastern Health Services of Pennsylvania.....	610-269-9876
Special Care.....	610-458-7100
Strafford Registry Home Care	610-688-5001
Successful Aging Care Net, Inc.....	484-461-8711
Surrey Services For Seniors	610-647-6404
The Home Care Network, Jefferson Health System.....	610-254-1600
Total Health Home Care.....	610-853-1402
United Disabilities Services	1-800-995-9581 or 717-397-1841
Unique Aid HomeCare	1-888-998-6478
Visiting Nurse Association of Pottstown & Vicinity	610-327-5700
VNA Community Care Services	610-384-4200
Willowtree Hospice.....	610-869-2201 or 1-866-WTREE77

INSURANCE INFORMATION

APPRISE – Health Insurance Counseling voice mail system.....	610-344-5004
Medicare – General Information Center	TTY/TDD 1-800-486-2048
Medicare HMO's:	
Aetna U.S. Healthcare, Inc	1-800-832-2640
Independence Blue Cross /Personal Choice 65.	1-877-393-6733
Keystone Health Plan East /Keystone 65	1-877-393-6733
Medicare Supplement Plans (Medigap)	
(Listing of Approved Plans in Pennsylvania)	610-344-5004

LEGAL

Attorney Disciplinary Board	610-650-8210
Chester County Bar Association	610-692-1889
Chester County Department of Aging Services Reduced Fee Legal Program ..	610-344-6350
Community Impact Legal Services, Inc. - Coatesville.....	610-380-7111
Community Impact Legal Services, Inc. – West Chester.....	610-436-4592
Legal Aid of Southeastern PA	610-436-4510 or (intake #) 1-877-429-5994
Public Defender of Chester County	610-344-6940
Office of Attorney General.....	1-717-787-3391

MEDICAL SUPPLIES AND EQUIPMENT

A.J. Tolbert, Inc.	610-269-6100
Advanced Medical Home Health Supply	610-524-1510
American HomePatient	1-800-220-3390
American Ramp Systems.....	610-585-3006
Center for the Blind and Visually Impaired	610-874-1476
Delcrest Medical Services, Inc.	1-800-672-8400 or 1-215-675-4444
Gateway Home Health Care (Phoenixville)	610-933-0584
Heron Home Health Care.....	1-800-253-2252
Home Care Delivered.....	1-800-565-5644, Ext 6630
InterPhase Medical Equipment	1-800-344-1550
Invacare Continuing Care Group.....	1-800-678-7100
Rehab Department – JeffQuip/Answering machine	610-586-6072
Longenecker Pharmacy, Inc.....	610-857-2114
Main Line Medical Supplies.....	610-734-0800
Medical Home Care (Wayne)	610-687-6585
Medical Supply, Inc. (Promise Direct)	1-800-777-6647 or 610-521-7402
RJR Medical, Inc. (Pottstown)	610-970-3900
Scogna Supply Company (Exton)	610-363-0217
Stair Ride Co. Inc. (installation and rental)	215-442-1531 or 1-800-651-5666
Total Access & Mobility Inc.	610-738-1214
Tru Tone Hearing Aid Center, Inc	215-742-7767

- Many local Pharmacies also sell and/or rent medical supplies and equipment. See PHARMACIES, HOSPITAL EQUIPMENT AND SUPPLIES in the “Yellow Pages”.

MUSIC THERAPY

Eric Miller, Expressive Therapy Concepts.....	610-933-8145
Joseph F. Reilly (Tune-Up Network Enterprises)	610-255-1350
Music Works.....	610-449-9669

NURSING HOMES: see HOUSING/ NURSING HOMES - pg. 20

PRIVATE GERIATRIC CARE MANAGEMENT

Adjustments, Inc.....	610-468-2100 or 610-775-7570
Better Solutions for Seniors.....	610-203-1999
DLK Managed Care Solutions.....	610-631-5689

Genesis Elder Care	610-444-6350 or 1-800-699-1520
Geriatric Consultation / Services	610-518-1818
Holistic Elder Services.....	610-431-8900 or 484-459-3118
IKOR, Inc.....	610-444-1454
Intervention Associates	610-254-9001
Retirement & Transition, Inc.....	610-527-4578

RECREATION

Exercise classes, trips, arts and crafts, education and fellowship are among the benefits provided by the organizations listed below.

Chester County Parks and Recreation	610-344-6415
Senior Citizens Clubs and Organizations (list available)	610-344-6350
Charles A. Melton Arts & Education Center	610-692-9290

YMCA

Brandywine	610-380-9622
Eagleview.....	610-458-9090
Kennett-Unionville	610-444-1930
Lionville	610-363-9622
Phoenixville	610-933-5861
Southern Chester County	610-869-9622
Upper Main Line - Berwyn.....	610-647-9622
YMCA of Greater West Chester	610-431-9622

SENIOR CENTERS

Coatesville Area Senior Adult Center	610-383-6900
Downingtown Area Senior Center	610-269-3939
Kennett Area Senior Center	610-444-4819
Oxford Senior Center	610-932-5244
Phoenixville Area Senior Adult Activity Center	610-935-1515
West Chester Area Senior Center	610-431-4242

SPANISH ORGANIZATIONS

Chester County Cares - Information and Referral	610-436-4040
La Comunidad Hispana.....	610-444-4545

SUPPORT GROUPS

*For a complete listing of area support groups contact the
Chester County Department of Aging Services 610-344-6350

TELEPHONE REASSURANCE: TRAINED VOLUNTEERS PROVIDE A DAILY CALL TO A HOMEBOUND PERSON:

RSVP (Retired Senior Volunteer Program) 610-696-4900
CONTACT (daily telephone check-in) 215-355-6611

TRANSPORTATION – EMERGENCY

MED TRANS 610-383-0313

TRANSPORTATION – GENERAL

Rainbow Cab..... 610-696-6060

Rover Community Transportation 1-877-873-8415

Both participate in the Aging Shared Ride Program. Seniors ages 65 and older ride for 75¢ each way for essential trips within Chester County.

TRANSPORTATION

BEELINE: Coatesville to Great Valley 610-993-0911
with stops in between. Set schedule.

COATESVILLE LINK: Coatesville to Parkesburg 610-993-0911
with stops in between. Set schedule.

SCCOOT: Oxford to West Chester..... 1-877-612-1359
with stops in between. Set schedule.

TRANSPORTATION – TRAINS

AMTRAK 1-800-872-7245
AMTRAK website <http://www.amtrak.com>

SEPTA (S.E. Penna. Transportation Authority)..... 215-580-7800
SEPTA website: <http://www.septa.org>

VOLUNTEER ORGANIZATIONS AND OPPORTUNITIES

A range of volunteer opportunities to accommodate individuals' skills and interests are offered by the following organizations. Some provide reimbursement for expenses incurred.

Catholic Social Services – West Chester 610-344-7028

Catholic Social Services – West Grove	610-869-6500
Chester County Department of Aging Ombudsman Program	610-344-5612
Chester County Department of Aging Apprise Program.....	610-344-5004
Guardianship Volunteer Program.....	610-344-5611 or 610-344-6074
Kolbe Care Ministry (West Chester)	610-399-6936
Oxford Neighborhood Services Center.....	610-932-8557 or 610-869-8557
Retired Senior Volunteer Program (RSVP)	610-696-4900
Service Corps of Retired Executives (SCORE).....	610-344-6910
Society of St. Vincent de Paul (Honey Brook)	610-470-9090
Surrey Services for Seniors.....	610-647-6404
United Way of Chester County	610-429-9400
Volunteer English Program of Chester County.....	610-918-8222
Volunteer English Program of Chester County.....	www.volunteer.english.org
YMCA of Greater West Chester	610-696-9622

MISCELLANEOUS

Advance Directives, Living Wills, Personal Planners	610-344-6350
Birth Certificate (PA) application forms.....	610-344-6350
Death Certificate (PA) applications forms.....	610-344-6350
Handicap Parking application forms	610-344-6350
Non-Drivers photo I.D. applications forms.....	610-344-6350
Reduced Fee Motor Vehicle Registration	610-344-6350
Reverse Mortgage.....	610-344-6350
HS Chore Service (Seniors on the Move)	610-327-4320
Massage Therapy – William M. Bryan, NCMT	484-798-8029
Relocation Assistance (Seniors on the Move).....	610-327-4320
Weatherization	1-800-732-3554
Chester County Blind Association	610-384-2767
CBVI (Services for the Blind and Visually Impaired).....	610-874-1476
CHAD (Center on Hearing and Deafness)	610-918-6250